

Our Water Future community consultation is a critical part of our work in planning for water security in the Capital Region. Icon Water has commenced a range of community and stakeholder engagements on long-term water security issues ranging from water conservation to future water source options.

The purpose of the engagement was to educate the broader community about the projects, test ideas and seek feedback. This phase included a recruited panel of 302 Canberrans, surveyed to help us understand:

- The level of community awareness and knowledge of current permanent water conservation measures
- The level of community awareness and sentiment of current water restriction stages and service level targets during dry conditions
- The acceptability of a list of potential future water source options

Thank you to those who participated!

This document provides a summary of what you told us and our response.

What we heard.....

Overall, the findings of the survey showed:

- Only a third of Canberrans (36%) claim to know at least a little about permanent water conservation measures
- Among the minority that know at least a little about the Permanent Water Conservation Measures, most think they are acceptable
- Overall, three quarters (73%) think that the current target of water restrictions for 5% of the time is acceptable. with very few thinking it is unacceptable. A majority are in favour (59%) of changing the target from 5% to 10% after 2030.
- There is a strong preference towards introducing Stage 1 restrictions at an earlier time than is currently the case
- A majority (64%) think that restrictions should be applied equally to business and residential customers
- Most (81%) agree that their household could do more to save water
- For all water infrastructure options shown, a majority found each acceptable
- While tighter restrictions are perceived to have an increasing impact on day-to-day life, a majority find even the toughest restrictions as being acceptable and believe the balance they strike is about right

Survey October 2023

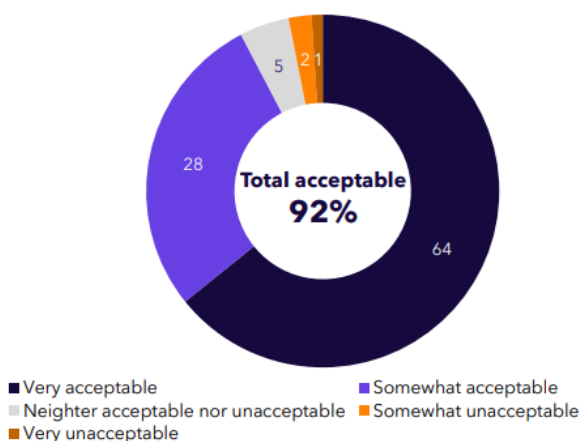
A representative sample of 302 participants aged over 18 living in the ACT were surveyed between 9-18th October 2023. Quota targets were set on gender to ensure the results were as representative as possible of the ACT population.

Selected results include:

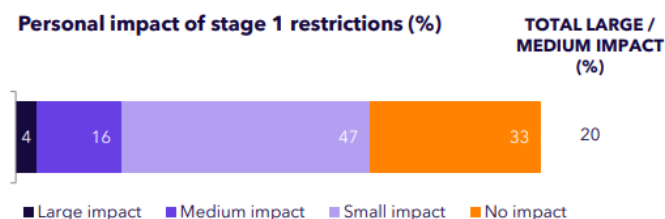
Stage 1 Restrictions

An overwhelming majority (92%) think the Stage 1 restrictions are acceptable, with few (20%) saying it would have a large or medium impact on their day-to-day life. Further, 8 in 10 think that these restrictions are about right.

Acceptability of Stage 1 restrictions (%)



Personal impact of stage 1 restrictions (%)



Stage 1 restrictions too restrictive / not restrictive enough (%)



Saving Water in Household

Most agree that their household could do more to save water (81%), with 16% believing they could do a lot more. Overall, women were more inclined than men to believe they could do more.

Could do more to save water (%)

