

Disclosure Log



Under the *Freedom of Information Act 2016* Icon Water Limited is required to have a disclosure log listing Freedom of Information requests it receives.

Details of requests for personal information are not required to be reported under the Act and therefore are not provided here.

The application, decision and any released documents can be viewed by clicking on the link in the Disclosure Log.

Date of Application	Date of Publication	Document	Information Requested	Decision		Date of Decision	Fees (paid or waived)	Time Spent on Application	Ombudsman or ACAT Decision (if relevant)
				Information Released	Additional Information				
18 June 2018	13 July 2018	Disclosed Documents	Statistical suburb information on undetected leak allowance forms submitted to Icon Water from 8 January 2018 to 21 April 2018.	Full Release.	N/A	9 July 2018	Waived	5 hours	N/A
6 August 2018	10 September 2018	Disclosed Documents	Documents in relation to sewerage damage in Dickson Chambers Shopping Centre.	Full Release.	N/A	3 September 2018	Waived	5 hours	N/A
20 November 2018	14 December 2018	Disclosed Documents	Final briefing notes and documents prepared for the Standing Committee on Public Accounts 2018–19 hearing on Monday 12 November 2018.	Full Release.	N/A	10 December 2018	Waived	3 hours	N/A
19 February 2019	29 March 2019	Disclosed Documents	Information in relation to damage to an insured property in Fadden, ACT 2904 from sewage backflow on 16 February 2019.	Full Release.	N/A	19 March 2019	Waived	5 hours	N/A
29 March 2019	30 April 2019	Disclosed Documents	Petrol powered commercial vessels operated by Icon Water on Googong Reservoir.	Full Release.	N/A	23 April 2019	Waived	10 hours	N/A

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8 July 2019	2 August 2019	Disclosed Documents	Final briefs prepared for the Select Committee on Estimates 2019-20 hearings held on 18 June 2019.	Full release.	N/A	26 July 2019	Waived	1 hour	N/A
14 August 2020	25 September 2020	Documents Disclosed	Information in relation to the removal of soil/rock on a property Williamsdale Road, Burra NSW and later replacement.	Partial release: Redaction of personal information.	N/A	17 September 2020	Waived	10 hours	N/A
2 November 2020	7 December 2020	Disclosed Documents	All expert reports and/or assessments to establish the cause of a burst water main which affected the NRMA insured properties in Higgins, ACT 2615.	Partial release: Redaction of personal information.	N/A	27 November 2020	Waived	10 hours	N/A
26 March 2021	30 April 2021	Disclosed Documents	Information in relation to the large Plane tree in the front yard of a home in McKellar, ACT 2617.	Partial release: Redaction of personal information.	N/A	28 April 2021	Waived	10 hours	N/A
27 May 2021	7 July 2021	Disclosed documents	Information in relation to a burst water main at Taronga Place, O'Malley ACT 2606.	Partial release: Redaction of personal information.	N/A	30 June 2021	Waived	10 hours	N/A

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10 February 2022	8 March 2022	Disclosed Documents	Request for information and data in respect of applications for Building and Development Approval for a Secondary Residence or Extension received by Icon Water since 25 November 2021 and contact emails for the Executives and Directors of Icon Water.	Full Release.	N/A	4 March 2022	Waived	10 hours	N/A
24 February 2022	28 March 2022	Disclosed Documents	Any documents, contracts or tenders associated with maintenance works and associated assessments to the water tank located in the Mount Majura Nature Reserve near Rivett Street for the past five years, particularly in relation to evaluating and/or rectifying any leaks.	Full Release.	N/A	23 March 2022	Waived	10 Hours	N/A
6 May 2022	15 June 2022	Disclosed Documents	Documents in relation to a sewage backflow in Greenway ACT on 5 July 2021.	Partial release: Redaction of personal information.	N/A	7 June 2022	Waived	20 hours	N/A
12 August 2022	15 September 2022	Disclosed Documents	Documents in relation to building and development compliance applications for an address in Ngunnawal.	Partial release: Redaction of personal information.	N/A	9 September 2022	Waived	10 hours	N/A
19 September 2022	15 October 2022	Disclosed Documents	Documents held by Icon Water in respect of a water leak around a property in Weston.	Partial release: Redaction of personal information.	N/A	10 October 2022	Waived	5 hours	N/A
16 September 2022	18 October 2022	Disclosed Documents	A copy of Icon Water's procedures on the application of Water and Sewer Capital Contributions Code to property developments.	Full Release.	N/A	14 October 2022	Waived	6 hours	N/A

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16 September 2022	18 October 2022	Disclosed Documents	Data about developments in Canberra since July 2019 that have been subject to a Capital Contribution Charge under the Water and Sewerage Capital Contribution Code (WSCC Code).	Full Release.	N/A	14 October 2022	Waived	6 hours	N/A
28 November 2022	6 January 2022	Disclosed Documents	A copy of any Icon Water policies, standard operating procedures and reports made under Schedule 1 (Table 1.1) and section 4.1 of the <i>Utilities (Consumer Protection Code) Determination 2020</i> since 2018.	Full Release.	N/A	16 December 2022	Waived	10 hours	N/A
28 November 2022	6 January 2022	Disclosed Documents	Data in respect of capital contribution charges levied for the 2019 financial year where there was not a varied size or location of an existing connection service carried out in the development (excluding any developments not already connected to Icon's network).	Full Release.	N/A	16 December 2022	Waived	10 hours	N/A
19 December 2022	7 February 2022	Disclosed Documents	Information pertaining to the definitions adopted by Icon Water under the Water and Sewerage Capital Contribution (WSCC) Code including internal correspondence since 19 November 2022.	Partial release: Some documents refused under schedule 2 section 2.2 - internal docs for internal collaboration with aim of attaining a whole of organisation decision i.e. prejudice a deliberative process of government	N/A	27 January 2023	Waived	30 hours	Ombudsman Decision

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6 March 2023	22 May 2023	Documents Disclosed	Copies of any executed joint venture agreements between Icon Water (or any of its subsidiaries) and Jemena Networks (ACT) Pty Ltd in respect of the ActewAGL Distribution Partnership (EvoEnergy) and a copy of any written agreement, memorandum of understanding etc. between Icon Water (or any of its subsidiaries) concerning the making of board appointments to the ActewAGL Distribution Partnership (EvoEnergy).	Refused: Schedule 2, section 2.2 (a) (xi), (xii), (xiii) prejudice business affairs, prejudice agency's ability to obtain confidential info, prejudice the competitive commercial activities of agency	N/A	9 May 2023	Waived	10 hours	Request for Ombudsman review withdrawn.
20 March 2023	22 May 2023	Documents Disclosed	Documentation held by Icon Water regarding an ACT Government street tree at an address in Richardson, including all records and information Icon Water has provided to the ACT Government.	Partial release: Schedule 1, section 1.4 and Schedule 2 section 2.2 (a)(ii) Sensitive information about an individual; prejudice the protection of an individual's right to privacy.	N/A	11 May 2023	Waived	20 hours	N/A
23 August 2023	5 October 2023	Disclosed Documents	Data in respect of capital contribution charges levied for the 2023 financial year where there was not a varied size or location of an existing connection service carried out in the development (excluding any developments not already connected to Icon's network).	Full Release.	N/A	3 October 2023	Waived	5 hours	N/A
3 September 2023	24 October 2023	Disclosed Documents	Request for information, copies of policies and data in respect of the calculation of 'net increase in EP' and 'EP' for developments on single	Partial release: Parts 1,2,3,4,5,6,8 -	N/A	17 October 2023	Waived	50 hours	N/A

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			residential blocks in relation to the Water and Sewerage Capital Contributions Code.	Sch 1, sec 1.4; Information the disclosure of which would involve the unreasonable disclosure of sensitive information about any individual (including a deceased person). Sch 2, sec 2.2(a)(ii) A factor favouring nondisclosure is that disclosure could reasonably be expected to prejudice the protection of an individual's right to privacy or any other right under the Human Rights Act 2004. Information that would be privileged from production or admission into evidence in a legal proceeding on the ground of legal professional privilege; Prejudice trade secrets, business affairs or research of an agency or person.					

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23 October 2023	14 December 2023	Disclosed Documents	Request for information in respect of remuneration paid to the chair, deputy chair, managing director and directors of Icon Water for the 2021/2022 and 2022/2023 financial years.	Link to Annual Report provided.	N/A	4 December 2023	Waived	2 hours	N/A
29 November 2023		Disclosed Documents	Request for information in respect of inspections undertaken by Icon Water for a property in Fyshwick.	Information not held.	N/A	18 January 2024	Waived	3 hours	N/A
1 December 2023		Disclosed Documents	Request for information in respect of minor works applications, including the number of minor works applications that have had a request to change applicant details based on having the 'incorrect' applicant details, between 1/5/23 and the present day (inclusive) and number of minor works applications that have been asked to "have the developer confirm in writing that this is not a secondary dwelling / residence" between 1/5/23 and the present day (inclusive).	Information not held.	N/A	21 January 2024	Waived	6 hours	N/A

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16 February 2024	9 May 2024	Disclosed Documents	Concerning or related to the development of a substation on or in the vicinity of [address] – including, but not limited to, development approval or development application/s for or relating to the development of the substation.	Part Release	N/A	22 April 2024	Waived	20 hours	N/A
25 June 2024	27 August 2024	Decision Letter Disclosed Documents	I am interested in the reports and proposals you have received from external consultants regarding sustainability and climate advice. Specifically, I am seeking copies of any reports or proposals from external consultants (e.g. EY, Deloitte, etc) delivered to you in the last 12 months that provide advice or analysis on your climate risk, GHG accounting, science-based targets, materiality, and sustainability reports or similar.	Part Release	N/A	27 August 2024	Waived	10 hours	N/A
2 July 2024	28 August 2024	Disclosed Documents	All insurance documents issued by an insurer and held by Icon Water in relation to a property for the period 2019 to 2021	Part Release	N/A	5 August 2024	Waived	10 hours	N/A

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1 August 2024	09.10.2024	Disclosed Documents	<p>For the 2024 financial year, the number of, and value of, capital contribution charges, imposed and collected from developments where there was <u>not</u> a varied size or location of an existing connection service undertaken for a development.</p> <ul style="list-style-type: none"> Please exclude from this any developments to which parcels of land were not already connected to Icon's network. <p>This is intended to extend the table provided by Icon on 16 December 2022 in response to the below FOI request.</p>	Full Release	N/A	13 September 2024	Waived	5 hours	N/A
14 March 2024	18.10.2024	Disclosed Documents Decision 16 December 2024	<p>All documents in relation to burst water main in or around 22 September 2023 including but not limited to call logs, service requests, work orders, reports, photos, videos and correspondence.</p> <p>All documents relating to action taken following burst water main in or around 22 September 2023 including but not limited to reports, quotations, tax invoices and repair authorities.</p> <p>All documents relating to damage caused to property as a result of the water main burst on 22 September 2023, including but not limited to records of complaints, reports and correspondence</p> <p>In addition, surrounding streets to burst water main</p> <p>All service requests, work orders and reports relating to the failure of water mains in the surrounding streets for the 7 year period preceding the incident. This</p>	<p>Refused</p> <p>S 43(1)(a) of the FOI Act because dealing with the access application would require an unreasonable and substantial diversion of Icon Water's resources.</p>	<p>N/A</p> <p>Decision 16.12.2024</p> <p>Full Access</p>	<p>4 October 2024</p> <p>16 December 2024</p>	Waived	15 hours	14 March 2024

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			<p>should include any photos or CCTV footage taken during the investigation burst.</p> <p>All documents outlining complaints made by customers in relation to the operation of water mains in the surrounding streets for the 7 year period preceding the incident.</p> <p>All documents including service requests, work orders, reports, maintenance records, quotes and invoices relating to the inspection and repair of water mains in the surrounding streets for the 7 year period preceding the incident. This should include any photos or CCTV footage taken during inspections.</p> <p>A copy of the renewal and maintenance program in place outlining the upcoming water mains scheduled for renewal at the time of the incident</p> <p>Documents identifying the age, size, and material of pipes which make up the water main distribution networks in the surrounding streets as at the time of the incident, including details of when pipes were last renewed or replaced.</p> <p>If Icon Water has any agreements in place with third parties for the inspection and repair of water mains, please provide a copy of the agreement in place at the time of the incident.</p>						