

FLORIST / PLANTS (Retail)

Background

As detailed in the Icon Water publication *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements*, activities that generate liquid trade waste for discharge into Icon Water's Sewerage Network **must** comply with specific requirements.

Any capitalised terms used and not defined in this Guide Note have the same meaning as in Icon Water publication *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements*.

Purpose

The purpose of this Guide Note is to provide detail on the specific requirements for liquid trade waste generated from florist and retail plant sale activities, so that compliant waste can be approved for ongoing acceptance into Icon Water's Sewerage Network.

Compliance

The Trade Waste Customer remains responsible and liable for ensuring compliance with this Guide Note even if the occupier of the premises is another party or entity.

In the event that the Trade Waste Customer or the occupier of the premises fails to comply with this Guide Note, Icon Water may take any and all corrective actions as specified in the Icon Water publication *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements* and the Liquid Trade Waste Negotiated Contract.

Guidance

The following table details facilities and requirements for "Category A" discharges relevant to this Guide Note

Table 1. Facility types and Category A requirements

Facility Type	Category A Requirements
Florists - Prepare and sell flowers/floral arrangements - Mobile florists	i. the discharge volume does not exceed 5 kL/day, and ii. the required pre-treatment equipment is installed in-conjunction with good housekeeping practices, as well as iii. excluded substances are not discharged iv. no more than four Category A discharges from a single premises or complex (excluding those listed and complying with the requirements in Table A.1 of <i>STD-SPE-P-003</i>).
Retail plant shops Selling plants	

For the purposes of this guide, these activities **do not** include wholesale plant/flower nurseries or premises with an open area where the ingress of stormwater to Icon Water's Sewerage Network is not prevented. These activities/businesses will be assessed by Icon Water on a case-by-case basis so that appropriate requirements are provided in the customer-specific agreement/contract.

Note: A trade waste approval is not required for mobile florists that **do not** discharge to Icon Water's Sewerage Network.

Excluded substances/equipment/processes

The following are prohibited from discharging to the Icon Water Sewerage Network:

- Herbicides, pesticides, etc.
- Wastewater containing chemicals or substances above our acceptance criteria (or not listed) in Icon Water publication *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements*.

Pre-treatment requirements

The following pre-treatment equipment is required to be installed where the wastewater is discharged to Icon Water's Sewerage Network:

Table 2. Pre-treatment devices

Pre-treatment Device	Details
Screens	Must be installed in all sinks prior to discharge to Icon Water's Sewerage Network. They must be cleaned on a regular basis Note: This requirement also applies to mobile units (e.g. mobile florists).
Dry basket arrestor (In-floor)	Must be installed in all floor waste outlets if connected to Icon Water's Sewerage Network. The arrestor needs to be maintained regularly (e.g. removed, scraped and cleaned) to ensure the unit is operating properly.

Chemical handling and storage

Safety data sheets for any chemicals stored on site in bulk, and which may be present in the wastewater, must be provided to Icon Water as an attachment with the Icon Water liquid trade waste application form.

Chemicals should be stored in an area where any spillage cannot drain to Icon Water's Sewerage Network or stormwater system. Concentrated chemicals e.g. acids, caustic and other corrosive chemicals must not be discharged to Icon Water's Sewerage Network. Chemical solutions containing small quantities of these substances should be neutralised before discharging to Icon Water's Sewerage Network.

Housekeeping practices

Floors must be dry-swept before hosing down.

Compliance management

Record-keeping

Trade Waste Customers must:

- keep documentation relating to inspection and servicing of all pre-treatment systems at the premises for at least two (2) years and make this documentation available to Icon Water upon request
- maintain appropriate records to demonstrate compliance with the Liquid Trade Waste Negotiated Contract at all times.

Site inspection

Icon Water personnel may attend the premises to conduct site inspections to verify compliance with the Negotiated Customer Contract. The indicative frequency of site inspections is detailed in Section 9.12 of Icon Water publication *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements*.

References

- *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements*

Issue	Date	Reason for Revision	By
A	10/06/2025	Issue for public consultation	S. Chappell
B	31/10/2025	Issue for use	S. Chappell