

HAIRDRESSING / BEAUTICIANS / TANNING BOOTHS

Background

As detailed in the Icon Water publication *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements*, activities that generate liquid trade waste for discharge into Icon Water's Sewerage Network must comply with specific requirements.

Any capitalised terms used and not defined in this Guide Note have the same meaning as in Icon Water publication *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements*.

Purpose

The purpose of this Guide Note is to provide detail on the specific requirements for liquid trade waste generated from hairdressers, beauticians and tanning booths, so that compliant waste can be approved for ongoing acceptance into Icon Water's Sewerage Network.

Compliance

The Trade Waste Customer remains responsible and liable for ensuring compliance with this Guide Note even if the occupier of the premises is another party or entity.

In the event that the Trade Waste Customer or the occupier of the premises fails to comply with this Guide Note, Icon Water may take any and all corrective actions as specified in the Icon Water publication *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements* and the Liquid Trade Waste Negotiated Contract.

Guidance

The requirements detailed in this Guide Note are only applicable for hairdressers, barber shops, beauticians, nail salons and tanning booths when categorised as "Category A" discharges.

Icon Water is primarily concerned with the following activities/discharges:

- Sterilisation equipment (mainly UV sterilisers)
- Discharges containing hair
- Floor waste discharges containing solids.

This Guide Note **does not** apply to beauty and health/fitness centres with float tanks. Wastewater from such activities are excluded substances.

Excluded substances/equipment/processes

The following processes/substances are prohibited from entering Icon Water's Sewerage Network:

- Solvents, including but not limited to nail polish remover
- Bulk chemicals such as dyes, moisturisers, wax, shampoos etc.
- Float tank water high in salts and temperature
- Wastewater containing chemicals or substances above our acceptance criteria (or not listed) in Icon Water's publication *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements*.

Pre-treatment requirements

The following pre-treatment equipment is required to be installed where the wastewater is discharged to the Sewerage Network:

Table 1. Pre-treatment devices¹

Pre-treatment Device	Details
Screens/hair traps (In-sink basket arrestors)	Must be installed in all points of entry to the sanitary sewage (or in a centralised point) prior to discharge to Icon Water's Sewerage Network. These must be cleaned on a regular basis, with any hair or solids disposed of to a waste bin.
Dry basket arrestor (In-floor)	Must be installed in all floor waste connected to Icon Water's Sewerage Network. The arrestor needs to be maintained regularly (e.g. removed, scraped and cleaned) to ensure the unit is operating properly.

¹ No pre-treatment equipment is required for beauticians, nail salons or tanning booths.

Note: If the property is located within a shopping complex/centre, with common drainage, the wastewater from these businesses must not discharge through a grease trap. The above-mentioned activities may have a detrimental impact on the grease and oil separation process due to chemicals and hydraulic load.

Chemical handling and storage

Safety data sheets for any chemicals stored on site in bulk, and which may be present in the wastewater, must be provided to Icon Water as an attachment with the Icon Water liquid trade waste application form.

Chemicals should be stored in an area where any spillage cannot drain to Icon Water's Sewerage Network or stormwater system. Concentrated chemicals e.g. acids, caustic and other corrosive chemicals must not be discharged to Icon Water's Sewerage Network. Chemical solutions containing small quantities of these substances should be neutralised before discharging to Icon Water's Sewerage Network.

Housekeeping practices

All chemical containers and brushes/implements must be emptied and wiped prior to washing.

Compliance management

Record-keeping

Trade Waste Customers must:

- keep documentation relating to inspection and servicing of all pre-treatment systems at the premises for at least two (2) years and make this documentation available to Icon Water upon request
- maintain appropriate records to demonstrate compliance with the Liquid Trade Waste Negotiated Contract at all times.

Site inspection

Icon Water's personnel may attend the premises to conduct site inspections to verify compliance with the Liquid Trade Waste Negotiated Customer Contract. The indicative frequency of site inspections is detailed in Section 9.12 of the Icon Water publication *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements*.

References

- *STD-SPE-P-003 Trade Waste Approval and Compliance Requirements*

Issue	Date	Reason for Revision	By
A	10/06/2025	Issue for public consultation	S. Chappell
B	31/10/2025	Issue for use	S. Chappell