

Disclosure Log – from 1 January 2025

Under the *Freedom of Information Act 2016* Icon Water Limited is required to have a disclosure log listing Freedom of Information requests it receives.

Details of requests for personal information are not required to be reported under the Act and therefore are not provided here.

The application, decision and any released documents can be viewed by clicking on the link in the Disclosure Log.



Date of Application	Date of Publication	Document	Information Requested	Decision		Date of Decision	Fees (paid or waived)	Time Spent on Application	Ombudsman or ACAT Decision (if relevant)
				Information Released	Additional Information				
24.09.2024	05.02/2025	Disclosed Documents Video 1 Video 2 Video 3 Video 4 Video 5 Video 6 Video 7	For the period 19 February 2022 to 24 September 2024, records in relation to the sewerage surcharge events occurring in Yarralumla on or about 19 February 2022 and 13 January 2024, including activity or event reports from Icon Water's asset management systems, CCTV or images of the network or property, sewer surcharge checklist and reports, surveys or other investigations by Icon Water for these events. Any application forms, plans, drawings or certificates in relation to Icon Water's acceptance (or non-acceptance) of design drawings submitted in connection with the development for the property. Documents to exclude: enquiries for Before You Dig Australia (formerly, Dial Before you Dig); correspondence between Icon Water and applicant, correspondence between Icon Water and applicant's clients and correspondence between Icon Water and applicant's client's insurer. In respect of any records related to applicant's client's letter to Mr Hanson MLA dated 21 July 2024, to provide a copy of Icon Water's ministerial response (letter) to Chief Minister dated 22 July 2024.	Full Release of some documents Part Release of some documents Refusal of some documents	Schedule 2, s2.2(a)(i) Schedule 2, s2.2(a)(ii) Schedule 2, s1.2	20.01.2025	Nil	35 hours	

19.05.2025	16.07.2025	Disclosed Documents	<i>"1. A full list of persons interviewed</i> <i>2. Notes or transcripts of complainant statements</i> <i>3. Materials referencing my conduct or character</i> <i>4. Instructions provided to the external investigator</i> <i>5. Communications regarding device access and evidence handling</i> <i>7. Conclusion"</i>	Full release of some documents Refusal of some documents	Schedule 2, s1.2	03.07.2025	Nil	15 hours	
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14.09.2025	12.11.2025	Decision	1. The final draft version of answers to questions on notice and questions taken on notice concerning any ACT Public Service Directorate from the 2025-26 Legislative Assembly Budget Estimates hearings that were provided to any ACT Minister's office for review, comment, or approval. 2. All correspondence and advice between any staff member of any ACT Public Service Directorate and any Minister or member of a Minister's office staff where they have requested amendments, alterations, or proposed changes to the draft answers identified in Part 1. In relation to this point, you are [the applicant is] seeking any request for amendment from the Minister and/or their staff. We further clarified that: The intention of the request is for drafts sent from the directorate/agency to the minister's office, and then amended drafts returned to the directorate from the minister's office. Noting that this may happen a few times for the same response.	No documents within scope of application held by Icon Water		28.10.2025	Nil	5 hours	
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15.09.2025	12.11.2025	Decision Documents CCTV	I write requesting access to all documentation relating to checks/ works done at my residential address. This request includes all correspondence and notes about the assessments undertaken and any findings or identified next steps. I have called ICON emergency fault line multiple times due to frequent blockages with my sewer. A chronology of these, for which this request applies to, is listed below: • 8 July 2024 – Job# 20240000008498 • 4 October 2024 – 20240000012808 • 5 March 2025 – 20250000003022 • 16 June 2025 – 20250000008444 • 28 July 2025 – 20250000011147	Full release of some documents Part release of some documents	Schedule 2, s2.2(a)(i) Schedule 2, s2.2(a)(ii)	28.10.2025	Nil	5 Hours	

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