

Disclosure Log – from 1 January 2025

Under the *Freedom of Information Act 2016* Icon Water Limited is required to have a disclosure log listing Freedom of Information requests it receives.

Details of requests for personal information are not required to be reported under the Act and therefore are not provided here.

The application, decision and any released documents can be viewed by clicking on the link in the Disclosure Log.



Date of Application	Date of Publication	Document	Information Requested	Decision		Date of Decision	Fees (paid or waived)	Time Spent on Application	Ombudsman or ACAT Decision (if relevant)
				Information Released	Additional Information				
24.09.2024	05.02/2025	Disclosed Documents Video 1 Video 2 Video 3 Video 4 Video 5 Video 6 Video 7	For the period 19 February 2022 to 24 September 2024, records in relation to the sewerage surcharge events occurring in Yarralumla on or about 19 February 2022 and 13 January 2024, including activity or event reports from Icon Water's asset management systems, CCTV or images of the network or property, sewer surcharge checklist and reports, surveys or other investigations by Icon Water for these events. Any application forms, plans, drawings or certificates in relation to Icon Water's acceptance (or non-acceptance) of design drawings submitted in connection with the development for the property. Documents to exclude: enquiries for Before You Dig Australia (formerly, Dial Before you Dig); correspondence between Icon Water and applicant, correspondence between Icon Water and applicant's clients and correspondence between Icon Water and applicant's client's insurer. In respect of any records related to applicant's client's letter to Mr Hanson MLA dated 21 July 2024, to provide a copy of Icon Water's ministerial response (letter) to Chief Minister dated 22 July 2024.	Full Release of some documents Part Release of some documents Refusal of some documents	Schedule 2, s2.2(a)(i) Schedule 2, s2.2(a)(ii) Schedule 2, s1.2	20.01.2025	Nil	35 hours	

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19.05.2025	16.07.2025	Disclosed Documents	“1. A full list of persons interviewed 2. Notes or transcripts of complainant statements 3. Materials referencing my conduct or character 4. Instructions provided to the external investigator 5. Communications regarding device access and evidence handling 7. Conclusion”	Full release of some documents Refusal of some documents	Schedule 2, s1.2	03.07.2025	Nil	15 hours	
14.09.2025	12.11.2025	Decision	The final draft version of answers to questions on notice and questions taken on notice concerning any ACT Public Service Directorate from the 2025-26 Legislative Assembly Budget Estimates hearings that were provided to any ACT Minister's office for review, comment, or approval. All correspondence and advice between any staff member of any ACT Public Service Directorate and any Minister or member of a Minister's office staff where they have requested amendments, alterations, or proposed changes to the draft answers identified in Part 1. In relation to this point, you are [the applicant is] seeking any request for amendment from the Minister and/or their staff. We further clarified that: The intention of the request is for drafts sent from the directorate/agency to the minister's office, and then amended drafts returned to the directorate from the minister's office. Noting that this may happen a few times for the same response.	No documents within scope of application held by Icon Water		28.10.2025	Nil	5 hours	

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				Information Released	Additional Information				
15.09.2025	12.11.2025	Decision Documents CCTV	I write requesting access to all documentation relating to checks/ works done at my residential address. This request includes all correspondence and notes about the assessments undertaken and any findings or identified next steps. I have called ICON emergency fault line multiple times due to frequent blockages with my sewer. A chronology of these, for which this request applies to, is listed below: • 8 July 2024 – Job# 20240000008498 • 4 October 2024 – 20240000012808 • 5 March 2025 – 20250000003022 • 16 June 2025 – 20250000008444 • 28 July 2025 – 20250000011147	Full release of some documents Part release of some documents	Schedule 2, s2.2(a)(i) Schedule 2, s2.2(a)(ii)	28.10.2025	Nil	5 Hours	

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				Information Released	Additional Information				
16.12.2025	12.02.2026	Documents	<i>Under FOI, I request that Icon disclose the following in the interest of public disclosure in relation to Water and Sewerage Capital Contributions:</i> • <i>For the 2025 financial year, the number of, and value of, capital contribution charges, imposed and collected from developments where there was <u>not</u> a varied size or location of an existing connection service undertaken for a development.</i> ○ <i>Please exclude from this any developments to which parcels of land were not already connected to Icon's network.</i> ○ <i>This is to extend Table 1 (Capital Contribution Charge data already provided by Icon under FOI (where connections have not been varied)):</i> [table inserted 2018-2024] <i>Over the period from 2019 to 2025, can you provide the number of capital contribution charges, by year, reduced to \$0 after an initial estimate of capital contribution charges were provided to the developer/owner, and the reasons for the those reduction(s) in capital contribution charges; and</i> <i>Over the period from 2019 to 2025, and in reference the recent ACAT decision in October 2024 (GEN 3/2022) noting that would likely apply to all the charges outlined in table 1 above, can you include the number and value of refunds of capital contribution charges where physical reconnections have not occurred, by year.</i>	S35(1)(b) Information not held		03.02.2026	Nil	10 hours	

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				Information Released	Additional Information				
18.05.2026	19.08.2026	Decision letter and documents	Pursuant to the Freedom of Information Act 2016, we request a copy of all documents relating to the Incident including any maintenance records, incident reports, age and historical data of the surrounding water infrastructure, investigation reports or other investigations into the surcharge Incident at Red Hill	Full Release of some documents Part Release of some documents Refusal of one document	Schedule 2, s2.2(a)(i) Schedule 2, s2.2(a)(ii) Schedule 2, s1.2	06.08.2026	Nil	15 hours	
20.04.2026	26.08.2026	Decision letter and documents	Pursuant to the Freedom of Information Act 2016, we request a copy of all documents relating to the Incident including any maintenance records, incident reports, age and historical data of the surrounding water infrastructure, investigation reports or other investigations into the Incident	Full release of some documents Part release of some documents	Schedule 2, s2.2(a)(i) Schedule 2, s2.2(a)(ii)	12.08.2026	Nil	10 hours	
06.08.2026	12.10.2026	Decision letter and documents	Documents in relation to a sewer surcharge event on 25 July 2026 in O'Connor	Full release of some documents Part release of some documents	Schedule 2, s2.2(a)(i) Schedule 2, s2.2(a)(ii)	25.10.2026	Nil	15 hours	