



Online Security Statement

Icon Water Limited (ABN 86 069 381 960)

The protection and privacy of your personal information is a priority to us. This means handling your personal information in a responsible manner in accordance with the Privacy Act, other applicable laws and applicable Privacy Principles.

Our Privacy Policy contains details about how we collect, use and disclose your personal information generally. Our Online Security Statement provides additional security information about how we ensure the security of your personal information when you deal with us online.

We take the security of our websites seriously and are committed to upholding high standards of data integrity. This Online Security Statement applies to this website, located at iconwater.com.au which is operated and managed by Icon Water Limited.

In this Online Security Statement "we", "our", and "us" refers to Icon Water Limited and its subsidiary companies.

When you use this website and when you transact with us online, you may provide us with some of your personal information. We are committed to protecting this personal information in accordance with the Privacy Act. Our Privacy Policy located at iconwater.com.au/privacy explains how we comply with applicable Privacy Principles and other legal requirements in relation to the way we handle personal information that we collect via this website

Internet Security Statement

Information not capable of identifying you, such as the number of users visiting this website, is collected through code embedded in the web pages of this website.

Other information, such as browser type, is included in a 'cookie' that is sent to your computer when you complete certain tasks on this website. A cookie contains bits of information that enables our servers (i.e. the computers that house this website) to identify and interact efficiently with your computer. Cookies are designed to provide a better, more customised website experience, and to make it easier for you to use this website.

You can configure your browser to either accept all cookies, reject all cookies or to notify you when a cookie is being sent to your computer. The 'help function' on your browser will provide you with details on how to change your browser configurations. You will need to accept cookies in order to use some functionality on this website.

Information you provide to us on this website is securely protected as it travels from

your computer to our servers by the use of Secure Sockets Layer (SSL) protocols. This website uses SSL encryption - 128 bit, making it exceedingly difficult for others to view your information. We take all reasonable precautions to ensure that any information you provide to us is transferred securely from our servers to mainframe computers (no personally identifiable information is stored on our servers). These mainframe computers are not able to be accessed directly through the internet, due to protection provided by several levels of firewall security to prevent unauthorised access.

This website uses an Intruder Detection System to monitor internet privacy and security threats. Any identified threats are evaluated and measures are taken to eliminate or reduce them. Any information stored on our systems is protected from unauthorised access through the use of security procedures, including secure user logons and passwords. Our staff are committed to following these security procedures.

No data transmission over the internet can be guaranteed as totally secure. Whilst we strive to protect such information, we do not warrant and cannot guarantee the security of information which you transmit to us. Accordingly, any information which you transmit to us is transmitted at your own risk.

SPAM means unsolicited advertising material sent via email. We will not send out this type of material.

Payment Card Industry Data Security Standard (PCI DSS)

We are committed to ensuring our customers' payment card data is safe and secure at all times and is working to meet the new PCI DSS for managing this information.

What is our privacy relationship with third party websites?

This website includes hyperlinks to enable you to access a number of other websites by clicking on these hyperlinks we have provided. These third party websites are not subject to this Online Security Statement. We recommend that you read their privacy and security statements to understand how they deal with your personal information online.

This Online Security Statement operates from 12 March 2014.

Due to evolving technologies and types of functionality available on this website, we encourage you to review this Online Security Statement from time to time as it may be updated.

Contact us

If you have any questions relating to this online security statement, please contact us using the details set out in our Privacy Policy located at iconwater.com.au/privacy.