

2022–23 water and sewerage prices



What are the 2022–23 water and sewerage prices?

Icon Water owns and operates the water and sewerage assets and business in the ACT. The Independent Competition and Regulatory Commission (The Commission) has set the 2022–23 water and sewerage prices for the Capital region. From 1 July 2022, water and sewerage prices will be adjusted to account for the Consumer Price Index (CPI), market factors, and government charges.

For a typical household that uses 200 kilolitres of water per year, the 2022–23 pricing would mean a 2.2% decrease to their combined water and sewerage bill, which roughly equals 50 cents less per week.

What does my Icon Water bill pay for?

Icon Water provides essential water and sewerage services that support the growth and prosperity of the Canberra region. Our core infrastructure and services include providing a secure water supply, high quality drinking water and environmentally sustainable water treatment.

Your bill helps Icon Water operate and maintain assets worth over \$2.7 billion, comprising the ACT's network of dams, water and wastewater treatment plants, reservoirs, pumping stations, mains and more. It also helps us plan and build for the future, ensuring we can support the region with essential water and sewerage services.

For example, throughout 2022–23, Icon Water will finalise the O'Connor Reservoir upgrade, which will allow us to keep supplying high-quality drinking water to North Canberrans. We will also continue upgrading the capacity of the Belconnen Trunk Sewer main and build four new odour control units near our infrastructure. This will ensure our sewer system can continue to service Canberra's growing population. We will also clean around 300 km of sewer mains across Canberra and inspect an additional 75 km with CCTV equipment, detecting blockages before they cause more serious damage. We support the growing Capital region, and supply high quality bulk water supplies to the Queanbeyan community.

Importantly, we respect our role in protecting the environment. We have Australia's largest inland sewage treatment plant, treating to the highest standard so that environmental flows can be returned to the Murrumbidgee River system.

How are prices calculated?

The ACT has a two tier tariff structure for water consumption, and a water and a sewerage supply charge, shown below.

The Commission regulates Icon Water's water and sewerage prices and made its latest five-year price direction for the 2018–23 period on 1 May 2018. During the pricing period, the Commission makes adjustments in annual determinations, which take into consideration inflation and market factors.

The Commission Price Direction has allowed for measured and gradual rebalancing of tariffs, which will improve affordability while continuing to promote water conservation.

Sewerage supply charge

\$502.¹⁸
per year

Water supply charge

\$200.⁰⁰ + Consumption
per year

Consumption price structure:

Tier 1*	1 kL to 50 kL (consumption per quarter)	\$2.²⁸/kL
Tier 2*	over 50 kL (consumption per quarter)	\$4.⁵⁸/kL

A typical household uses 200 kL of water per year.

* Since individual customer's billing periods may be slightly shorter or longer than a calendar quarter, the Tier 1 price is applied to the first 0.548kL supplied on average per day of the billing period. The Tier 2 price is applied to water supplied in excess of 0.548kL on average per day of the billing period.

What are the Government charges that affect water and sewerage prices?

The Water Abstraction Charge (WAC) is a charge on those licensed to take water and is set by the ACT Government. The WAC is currently set at around 65 cents per kilolitre, which is charged to recover catchment management costs and environmental costs associated with water extraction. If you have further questions about the WAC, please contact the [ACT Government Treasury](#).

The Utilities Network Facilities Tax (UNFT) is an ACT Government charge on owners of utility network facilities, including electricity, water, sewerage, gas and telecommunications. As of June 2022, the UNFT is set at \$1,316 per kilometre of infrastructure. More information can be found at [revenue.act.gov.au](#).

Will the price of miscellaneous services increase?

Under the ICRC's Price Direction 2018–23, miscellaneous fees and charges have increased in line with inflation (3.87%) rounded to the nearest dollar.

What adjustments to charges can we expect next year?

Icon Water has released the 2023–28 Price Proposal, which will set our plan for the 2023–28 regulatory period, including our customer service levels, upcoming expenditure and investments, and proposed customer prices. You can read our price proposal at [www.iconwater.com.au/priceproposal](#).

The Commission will assess our Price Proposal and will later publish a determination on the prices Icon Water can charge for water and sewerage services over the 2023–28 regulatory period.

What is the Utilities Concession?

The ACT Government is responsible for the Utilities Concessions Scheme. The Utilities Concession covers all utilities, including water and energy but is only applied to electricity accounts (as of 1 July 2017), rather than water and sewerage accounts, to ensure that both renters and homeowners can access the concession scheme.

For more information about the Utilities Concession go to the ACT Government website or call Access Canberra 13 22 81.

Who can I contact?

Water and sewerage services

Talk to us on 02 6248 3111 or talktous@iconwater.com.au

Water and sewerage pricing

Contact the [Independent Competition and Regulatory Commission](#) on 6205 0799 or icrc@act.gov.au

Utilities Concession

Contact the [Treasury and Economic Development Directorate](#) on 13 22 81

How can I reduce my bill?

We should all try to use water sustainably and avoid wasting water.

There are some basic habits you can adopt in and around your home that will not only help the environment but also potentially reduce your water bill.

Go to [iconwater.com.au/watersaving](#) for tips and tricks to reduce your usage.

It is good practice to regularly read your water meter to assist in identifying any changes in usage before receiving your quarterly account. For more information visit our [iconwater.com.au/meter](#)

Icon Water also provides flexible payment options to our community with the [Staying Connected program](#).

