



Relocation of a water meter

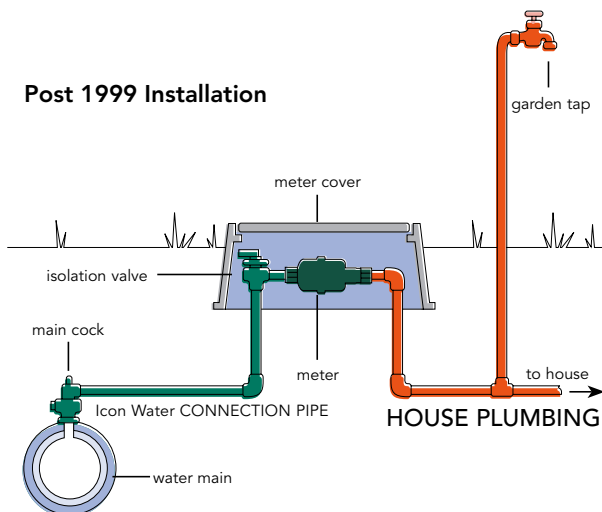
20mm and 25mm meters

Relocation of a water meter

If you require your water meter to be relocated, the following rules apply:

- Water meters can only be installed within one metre inside of the front boundary line of the property.
- Meters may not be raised or lowered by more than one metre.
- All plumbing work upstream of the meter (from main to meter) will be carried out by Icon Water.
- For meters that are being moved less than 1.5 metres to the left or right or vertically less than one metre of the current position, Icon Water will complete all plumbing works (both upstream and downstream).
- For meters that are being moved more than 1.5 metres to the left or right of the current position, a new connection to the main is required and the existing connection to the main will be disconnected. All plumbing work shall be carried out by a licensed plumber appointed by the customer and external service plans need to be submitted (Form WSSS-2) for approval.
- Water meters must be installed according to Icon Water's Water Supply and Sewerage Standards.
- The location of underground utilities must be established prior to any excavations taking place (ring Dial Before You Dig on 1100).

Post 1999 Installation



2020-2021 Table of Fees for Meter Relocation (GST does not apply to water services unless otherwise stated).

Requirements	Options	Cost*
Raise or lower the water meter by less than one metre	Excavation and backfill by customer	\$750
	Excavation and backfill by Icon Water	\$1060
Move meter less than 1.5 metres to the left or right of its current position	Excavation and backfill by customer	\$750
	Excavation and backfill by Icon Water	\$1060
Move meter more than 1.5 metres to the left or right of its current position	Excavation and backfill by customer	as per schedule of rates for disconnection and new connection.

* Icon Water costs from network to meter only, not including customer plumber's costs.

Where is the water main located?

Contact Dial Before You Dig, refer to the Plumbing Tie Search, or contact Icon Water's General Enquiries team at talktous@iconwater.com.au or 6248 3111 (opt 3).

What is not included in the quote?

Prices quoted are for standard installations that do not include any encumbrances (eg retaining walls, hedges, trees, driveways, paving etc). Icon Water will assess and quote according to the nature of the encumbrance for non-standard installations. Icon Water will not be responsible for any restoration or reinstatement of driveways, pathways, tiling, walls, landscaping, concrete or other structures.

How to apply

Complete and submit a Request for Quotation for Non-Contestable Hydraulic Work form (available at iconwater.com.au) to talktous@iconwater.com.au. Icon Water will contact you once your application has been processed.

Raise or lower the water meter less than one metre – Excavation and Backfill by Customer

Step 1: Customer organises excavation in preparation for Icon Water attendance, in line with a predetermined time schedule (customer to ensure that excavated area is appropriately barricaded, and made safe). The location of underground utilities must be established prior to any excavations taking place (ring Dial Before You Dig on 1100).

Step 2: Icon Water isolates water, re-plumbs service to the new meter location and recommissions the connection.

Step 3: Customer backfills the trench and re-instates the site with materials approved by Icon Water.

Raise or lower the water meter less than one metre – Excavation and Backfill by Icon Water

Step 1: Icon Water organises excavation in preparation for meter relocation.

Step 2: Icon Water isolates supply, re-plumbs service to the new meter location and recommissions the connection.

Step 3: Icon Water backfills the trench with approved materials. Customer is responsible for reinstatement of site and the backfilling of all works downstream of the new meter.

Move meter less than 1.5 metres to the left or right of its current position – Excavation and Backfill by Customer

Step 1: Customer organises excavation in preparation for Icon Water attendance, in line with a predetermined time schedule (customer to ensure that excavated area is appropriately barricaded, and made safe). The location of underground utilities must be established by the customer prior to any excavations taking place (ring Dial Before You Dig on 1100).

Step 2: Icon Water isolates supply, re-plumbs service to the new meter location and recommissions the connection.

Step 3: Customer backfills trench and re-instates the site with materials approved by Icon Water.

Move meter less than 1.5 metres to the left or right of its current position – Excavation and Backfill by Icon Water

Step 1: Icon Water organises excavation in preparation for meter relocation.

Step 2: Icon Water isolates supply, re-plumbs service to the new meter location and recommissions the connection.

Step 3: Icon Water backfills trench with approved materials. Customer is responsible for reinstatement of site and the backfilling of all works downstream of the new meter.

Move meter more than 1.5 metres to the left or right of its current position – Excavation and Backfill by Customer

Requires new service connection to water main and disconnection of the existing service.

External services' plans need to be submitted (refer Application for External Services Design Approval Form WSSS-2)

Step 1: Customer organises excavation in preparation for Icon Water attendance, in line with a predetermined time schedule. This includes excavation of the existing service (where it meets the main), the new service and under road boring (as required). Customer to ensure that excavated area is appropriately barricaded and made safe. The location of underground utilities must be established by the customer prior to any excavations taking place (ring Dial Before You Dig on 1100).

Step 2: All plumbing work shall be carried out by a licensed plumber appointed by the customer and external service plans need to be submitted (Form WSSS-2) for approval.

Step 3: Icon Water re-lays a new service, completes a service tap-in to the water main and commissions the connection.

Step 4: Icon Water disconnects the redundant service.

Step 5: Plumber backfills trench and re-instates the site with materials approved by Icon Water.

Move meter more than 1.5 metres to the left or right of its current position – Excavation and Backfill by Icon Water

Requires new service connection to water main and disconnection of the existing service. External services' plans need to be submitted.

Step 1: Icon Water organises excavation in preparation for the new service connection in accordance with a predetermined time schedule (on the upstream side of the new meter location and the connection point for the redundant service).

Step 2: Customer organises a licensed plumber to carry out the necessary works on the downstream plumbing.

Step 3: Icon Water re-lays a new service from the main to the new meter location, installs the water meter and completes a service tap-in to the water main, commissioning the connection.


Step 4: Icon Water disconnects the redundant service.

Step 5: Icon Water backfills the trench with approved materials upstream of the water meter. Customer is responsible for reinstatement of site and the backfilling of all works downstream of the new meter.

Talk to us

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T (02) 6248 3111

 @iconwater

 @iconwatercbr

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Canberra ACT 2601

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Language assistance

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

13 14 50
24 hours